



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9174

| | | | | |
|------------------------------------|---|---------------------|-------------------------------|---|
| SERIAL NUMBER 09/896,254 | FILING OR 371(c) DATE 06/29/2001 RULE | CLASS 705 | GROUP ART UNIT 3692 | ATTORNEY DOCKET NO. YOR920010334US1 |
|------------------------------------|---|---------------------|-------------------------------|---|

APPLICANTS

Joseph L. Hellerstein, Ossining, NY;
 Gautam Kar, Yorktown Heights, NY;
 Alexander Keller, Mamaroneck, NY;
 W. Nathaniel Mills III, Coventry, CT;
 John F. Morar, Mahopac, NY;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 08/17/2001

| | | | | |
|---|-----------------------------------|--------------------------------|-------------------------------|------------------------------------|
| Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no | STATE OR COUNTRY NY | SHEETS DRAWING 6 | TOTAL CLAIMS 39 | INDEPENDENT CLAIMS 4 |
| 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance | | | | |
| Verified and Acknowledged | Examiner's Signature | Initials | | |

ADDRESS

877

TITLE

AUTOMATED SERVICE LEVEL MANAGEMENT IN FINANCIAL TERMS

| | | |
|--|---|---|
| FILING FEE RECEIVED 1562 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees |
| | | <input type="checkbox"/> 1.16 Fees (Filing) |
| | | <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) |
| | | <input type="checkbox"/> 1.18 Fees (Issue) |
| | | <input type="checkbox"/> Other _____ |
| | | <input type="checkbox"/> Credit |